

OCTOBER 2022

CURRENTS

Celebrate 50 Years of the Clean Water Act!

PWSA partners with local organizations to celebrate this historic legislation

**Next Board Meeting:
October 28**

For a complete list of PWSA's board and community meetings, please visit Pgh2o.com/events-meetings.

Following COVID-19 restrictions, meetings are held virtually and may be tentative or postponed.



The Pittsburgh Water and Sewer Authority (PWSA) will soon participate in various events in recognition of the 50th anniversary of the Clean Water Act—an important piece of legislation passed in 1972 to protect our waterways from pollution and regulate surface water quality in the United States.

Without clean water, healthy communities would

not thrive. Pittsburgh has come a long way since its three rivers used to be open sewers for industry and sewage, and there is still work left to do. With an emphasis on the environment, PWSA is committed to protecting local water quality while serving as steadfast stewards of the water services you rely on each day.

Given the historic importance of the Clean Water Act on restoring the health of Pittsburgh's iconic rivers, the Pittsburgh section of the American Society of Civil Engineers (ASCE Pittsburgh), along with PWSA and its other host partners, are planning a series of events and a clean water festival to celebrate the 50th anniversary of the passage of the Clean Water Act.

The **Clean Water Festival** will take place on Saturday, October 15th—the weekend prior to the 50th Anniversary of the Clean Water Act on October 18th, 2022. This festival is free and open to the public.

PWSA is also hosting an all-employee volunteering event and picnic on October 29th to celebrate this historic milestone. In partnership with Allegheny Cleanways and Friends of the Riverfront, PWSA employees have the opportunity to participate in river- and land-based cleanups along the Monogahela River, giving back to our community in ways that align with our mission. Following the volunteering event – which is open to all employees and their families – we'll all gather in the park for an afternoon of food and fun to celebrate PWSA, the work we've accomplished, our commitment to providing our region with vital water services.

Join our email list to get the latest news and updates.

Signing up is simple at pgh2o.com/subscribe.





Customer Assistance Programs

Our Customer Assistance Programs are designed to provide financial relief for income-qualified residential customers who are having difficulty paying their PGH2O bill. These programs are managed by our **PGH2O Cares team**, a group of education and outreach professionals dedicated to working directly with our most vulnerable customers to bolster enrollment in our Customer Assistance Programs and identify ways to reduce water usage.

For more information about our programs, including the **Winter Shut Off Moratorium, Bill Discount, Flexible Payment Plans, Hardship Grant, and Lead Line Reimbursements**, please visit our [Customer Assistance Program](#) page or call Dollar Energy Fund at 866.762.2348.

Additional Assistance Programs

Additional assistance programs are offered separately from PWSA's Customer Assistance Programs.

The **Low Income Housing Water Assistance Program (LIHWAP)** provides drinking water and wastewater assistance to eligible renters or homeowners who are experiencing a water crisis. Please visit this [website](#) or call 877-395-8930 for more information and to apply.

The **Pennsylvania Housing Assistance Fund (PAHAF)** provides financial assistance to eligible homeowners to help cover water and wastewater charges. Please visit their [website](#) or call 888-987-2423 for more information and to apply.

The **Allegheny County Sanitary Authority (ALCOSAN) Clean Water Assistance Fund** is available to eligible residential customers. It is also administered by Dollar Energy Fund. To learn more and apply for assistance, visit the [Clean Water Assistance Fund](#) page.

Neighbors Helping Neighbors

Donate to the Hardship Grant Program online at Pgh2o.com/give.

Do We Have Your Number?

Did you know that we call customers during water emergencies and outages? It is important to verify that we have the best number to reach you. You can even add multiple numbers for your account, so your entire household is informed about our work.

HOW DO I UPDATE MY CONTACT INFORMATION?

Visit our website: Pgh2o.com/update-contact-info
Or call PWSA Customer Service: **412.255.2423 (Press 5)**

Enroll in eBilling

Convenient and easy to use, our online billing and payment portal ensures timely delivery of bills and payments.

Visit Pgh2o.com/ebilling to enroll.

Penn Liberty Plaza 1
1200 Penn Avenue
Pittsburgh, PA 15222

Customer Service*
T 412.255.2423 (Press 5)
info@pgh2o.com
**translation services available*

Emergency Dispatch*
412.255.2423 (Press 1)
Available 24/7

 linkedin.com/company/pgh2o

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WATER WISE

Keep Leaves Out of Storm Drains!



Actions you take in your yard impact our sewers, streams, and rivers.

Leaves and grass clippings left on the ground can clog storm drains and sewer pipes, contributing to street flooding when it rains. Fertilizers and yard waste can also cause nutrient pollution and oxygen depletion in our streams and rivers when carried through storm drains and sewers. This hurts our waterways and the fish and wildlife that rely on them.

Help protect our water and sewer resources:

- Do not rake or blow leaves or grass clippings into the street.
- Do not dump yard waste or trash near or into storm drains.
- Place your leaves in a bag for curbside yard debris collection or compost them at home.
- If you have a mulching lawnmower, use it to recycle leaves and their nutrients into your lawn.
- Only apply fertilizers or pesticides if necessary and do not overapply.
- Select slow-release and organic fertilizers, which are less likely to wash away.
- Fertilize lawns in the fall to prevent nutrients washing away during spring rains.