

CURRENTS

Understanding the Stormwater Fee Credit Program



Addressing Pittsburgh’s problem of excess stormwater is a community undertaking. Through the stormwater fee funding, PWSA is building projects and programs to manage the amount and quality of stormwater that runs off impervious surfaces such as roofs, driveways, and parking lots.

Active participation from property owners is also needed to manage this stormwater runoff before it enters the public sewer system and local streams and

ivers. To encourage property owners to take actions to reduce runoff from their property, thereby reducing stormwater service demand, PWSA has developed a credit program that offers a discount on the monthly stormwater fee.

Through our Stormwater Credit Program, discounts are awarded to customers that have stormwater control measures in place on their property which capture and detain a defined amount of runoff.

Installing stormwater management systems such as a rain garden or an underground stormwater storage system on private property are examples of how a property owner may earn a credit. Residential and non-residential customers are eligible for different types of credits.

Residential Credit:

- Reduce stormwater fee by 50% by controlling three-quarters (¾) of an inch of runoff from the property’s impervious surfaces.

Next Board Meeting: July 22

For a complete list of PWSA’s board and community meetings, please visit Pgh2o.com/events-meetings.

Following COVID-19 restrictions, meetings are held virtually and may be tentative or postponed.

Non-Residential Credit Types:

- Reduce stormwater fee by up to 60% by meeting the City of Pittsburgh’s 2019 development standards (controlling at least 1 inch of runoff).
- Reduce stormwater fee by up to 45% by meeting the City of Pittsburgh’s 2016 development standards (controlling at least ¾ of an inch of runoff).
- Reduce stormwater fee by 75% to 100% for regional efforts to control runoff or “Enhanced Volume Control” (controlling at least 1¼ inches of runoff).

Customers can also lower their monthly stormwater service fee by reducing the amount of impervious surface on their property itself, either by removing the surfaces entirely or by replacing them with permeable pavement or green roofs.

To learn more about our credit program and how to apply, please visit our Stormwater Credit Program webpage at Pgh2o.com/stormwater-credit-program.

Join our email list to get the latest news and updates.

Signing up is simple at pgh2o.com/subscribe.





Additional Stormwater Resources

Explore the resources below for additional information about the stormwater fee, including the stormwater credit program, customer assistance and a web map where you can search your property.

STORMWATER CREDIT PROGRAM: Our Stormwater Credit Program offers a discount on the monthly stormwater fee. Property owners choosing to manage stormwater on site may reduce their monthly stormwater charge. Installing stormwater management systems such as a rain garden or an underground stormwater system on private property are examples of how a private property owner may earn a credit. Find out more information and apply at pgh2o.com/stormwater-fee.

FEE FINDER WEBSITE: Use our searchable map to view the amount of impervious surface on your property and understand your stormwater fee. To use the site:

- Launch the [Fee Finder Website](#)
- Enter your address in the search bar and press enter
- Click inside the boundaries of your property to view details about its impervious surface and the number of Equivalent Residential Units (ERU's)
- To determine your fee amount, multiply the number of ERU's by the stormwater rate of \$5.96 and subtract any credits that may apply

DISPUTING STORMWATER FEE: If you have questions about the amount of impervious surface calculated for your property or believe there is a discrepancy, please contact our Customer Service department by calling 412-255-2423 (Press 5), to start the process.

Visit pgh2ostormwater.com for more information about our plans to manage stormwater.

Please call PWSA Customer Service at **412-255-2423 (Press 5)** or email info@pgh2o.com for questions about the stormwater fee or general questions about the credit program.

Neighbors Helping Neighbors

Donate to the Hardship Grant Program online at Pgh2o.com/give.

Enroll in eBilling

Convenient and easy to use, our online billing and payment portal ensures timely delivery of bills and payments. Visit Pgh2o.com/ebilling to enroll.

Penn Liberty Plaza 1
1200 Penn Avenue
Pittsburgh, PA 15222

Customer Service*

T 412.255.2423 (Press 5)
info@pgh2o.com

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Emergency Dispatch*

412.255.2423 (Press 5)
Available 24/7

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WATER WISE

What types of stormwater management solutions are eligible for a stormwater fee credit?



To receive a stormwater credit, you must manage a required amount of stormwater on your property as outlined in our Stormwater Fee Credit Manual.

The stormwater management solutions that are eligible for a stormwater credit include:

- Rain gardens
- Bioswales
- Dry wells
- Cisterns
- Modular storage systems
- Green roofs

Permeable pavement or pavers when designed with a sub-base to allow for stormwater infiltration and management are not eligible for a stormwater credit, but can be deducted from the impervious area calculated for your parcel, which can help to reduce your overall stormwater fee.

Please review our Stormwater Fee Credit Manual and Stormwater Fee Credit Application at Pgh2o.com/stormwater-credit-program for more information.